

## Overview.





**INTEGRABLE** 











#### **VISITORS/CONTRACTORS**

#### Unannounced







Note:

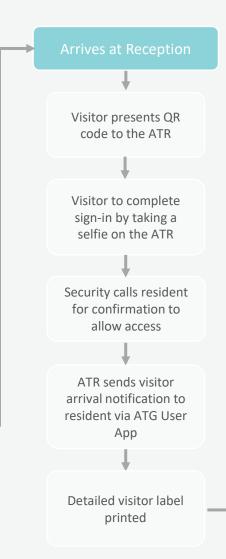
#### SCAN TO CALL IS DONE USING A BOT-CALL FEATURE

Residents are encouraged to save the Bot Call phone number on their mobile phones to avoid it being regarded as a spam caller or unknown number, thereby missing the call from security to allow/deny access.

#### **VISITORS/CONTRACTORS**

#### **Announced**

Resident opens ATG User App on web or mobile device (which was previously downloaded from App Store or Playstore and permissions granted by Building Management) QR Code generated and shared with visitor prior to arrival, for visitor to use upon arrival









Note:

#### VISITOR ACCESS INTEGRATION IS POSSIBLE AND OPTIONAL

ATR Visitor stickers are disposable and access is disabled upon exit.

Less consumable costs due to the volume of cards required to manage simultaneous visitors and contractors on site and lowers the risk of missing cards floating around in the field.

- \* Impro Portal Pro integration license required by client.
- \* ATG Dev required (ATOM). Integration setup fees apply.

  \* Client to source and install own OR readers.

#### SHORT STAY GUESTS - EXPRESS CHECK-IN

#### **RESIDENTIAL**

Prior to guest arrival, agent/s will Agent completes pre-Guest presents QR check-in details from code to the ATR guest booking Guest to complete QR Code generated check-in by and shared with guest acknowledging prior to arrival, for guest to use upon conduct rules, copy of ID and taking a selfie check-in on the ATR ATOM pulls new guest info from ATG to Portal (Impro) Concierge enrolls guest fingerprints for access on Impro Portal Access group assigned depending on access

requirement

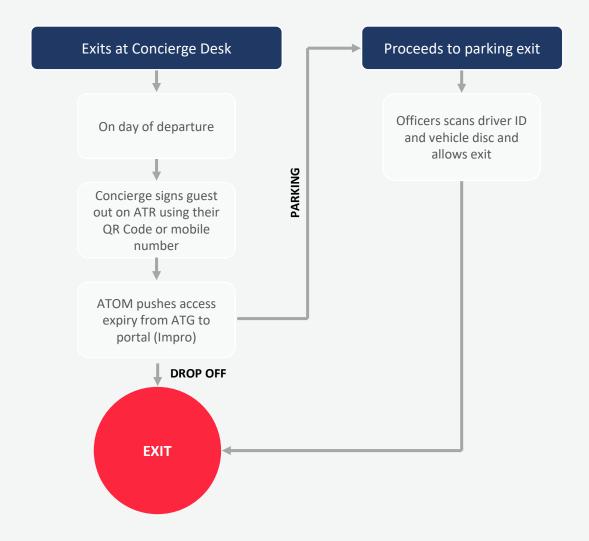




#### Note:

- ATG Digital can provide access to agents / owners or management to create QR Code invitations or pre-arrival links for Guests.
- Pre-arrival link can only be sent via the web-based platform as an email.
- The mobile application can only be used to send a QR code invitation and not the pre-arrival link.
- The invitation QR Code is not a pre-arrival link thus the full check-in will be done at reception on the ATR Tablet.
- Pre-demined fields will be as per the operational requirement of the site.

## SHORT STAY GUESTS + PARKING – EXPRESS CHECK-OUT RESIDENTIAL



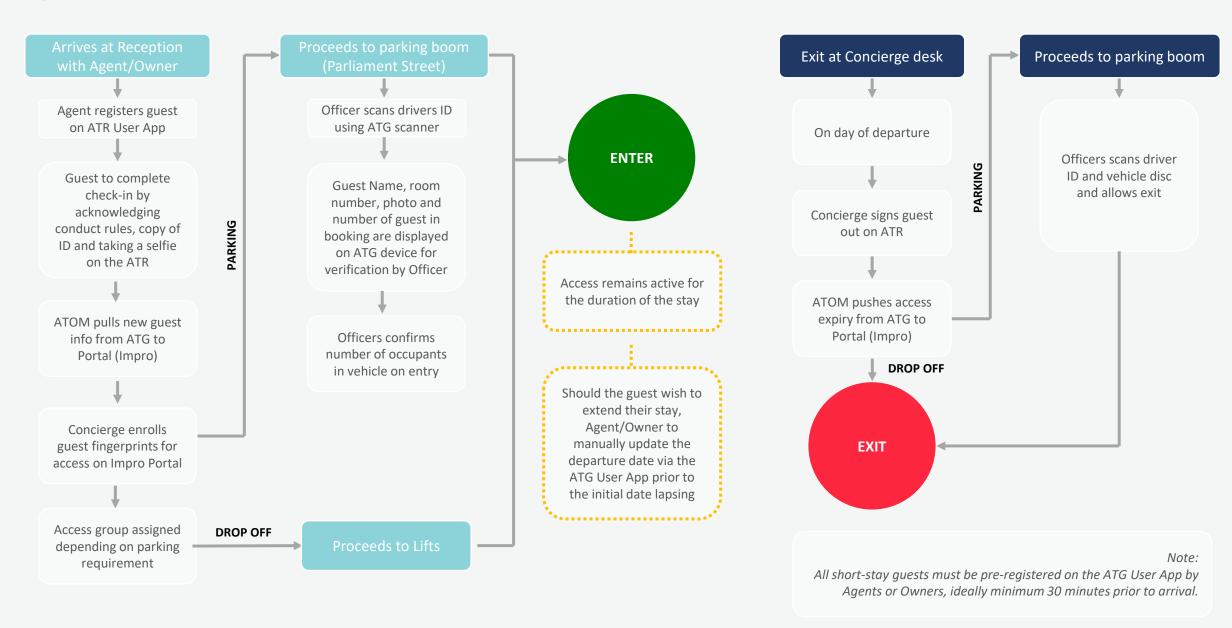


#### Note:

Stable Wi-Fi is required on site if ATR Tablets are NFC enabled for assigning Guest access cards

#### SHORT STAY GUESTS + PARKING - Unannounced

#### **RESIDENTIAL**





# Thanks!

If you need any further assistance, please contact Angelique Rowe on +27837589723 or angelique@atthegate.biz

### Support Hours

Mon - Thurs | 6h00 - 20h00 Fri | 6h00 - 18h00 Sat - Sun | 9h00 - 14h00